



SILVER BEAR SWIM SCHOOL

Enrollment and Billing Explanation

Families wishing to enroll with Silver Bear will have three payment options. Option selection is done simply by filling out a payment option form available at the front desk or on our website. Completed payment option forms must be submitted in order to register your child.

- 1) **Automatic credit card debit** – This option allows Silver Bear Swim School to automatically debit a credit card for the upcoming month of lessons. Families must sign up for a minimum of three months. The first payment will be prorated for the number of classes remaining in the given month and is due at enrollment. To withdraw, families need to provide 30 days advance written notice (withdrawal forms available at front desk and on the website). Credit cards will be debited on the 5th of every month.
- 2) **Automatic checking account debit** – This option allows Silver Bear Swim School to automatically debit a checking account for the upcoming month of lessons. Families must sign up for a minimum of three months. The first payment will be prorated for the number of classes remaining in the given month and is due at enrollment. To withdraw families need to provide 30 days advance written notice (withdrawal forms available at front desk and on the website). Checking accounts will be debited on the 5th of every month.
- 3) **Cash or Check** – Families must pay for a minimum of 15 classes with cash or check at the time of enrollment.

Enrollment

Families may enroll at any time. Families are required to make a minimum three month commitment to swim lessons (unless paying with cash or check which requires a 15 week commitment).

3-Month Minimum

Children learn best through consistency and repetition. Therefore we do not believe it is fair to your child to “try” swim lessons. Three months is the minimum amount of time needed for your child to adjust to our structure and their teachers and begin the learning process.

Withdrawals (30 days written notice)

Families wishing to withdraw, any time after 3 months, must provide written notice using the “Withdrawal” forms supplied at the front desk or available on our Web site at least 30 days prior to the desired last class date. www.silverbearswwim.com

Pricing

Our tuition costs are \$87 per month. At the time of enrollment, families will be required to pay \$20 per class for number of classes remaining in that month.

Families with classes that fall on a day that Silver Bear Swim School is closed due to holiday or any other unforeseen incident will be credited their debit run.

Changing class times/Graduating levels

This new system will allow families to change their class date, time or instructor at will (based on availability). Correspondingly, since students in the same class will most likely be progressing at the same pace, they will be able to keep their date, time and instructor indefinitely - even as they graduate to the next level.

Make-ups

In order to maintain the utmost safety and integrity of our classes we do not offer make-ups. We will provide a free swim opportunity, at no cost, to enrolled students and their families.

Privacy

We recognize and appreciate the importance of your credit card or checking account information. All Payment Option forms are treated with the utmost sensitivity and will be secured and stored off-site.